

Debundling through IVRS by Truck Driver

Trade Single Window

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Electronic User Manual

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Dial to IVRS Hotline 3902 3333 / 3153 2265

2

To switch language, wait for IVRS further instruction. Otherwise, input IVRS Username

Provide 6-digit IVRS Password

4

Obtain the 6-digit Security Code

5

Input Security Code generated by RSA Token or “FortiToken Mobile” App

6

Select to perform de-bundling

7

If there are more than one vehicle available for de-bundling, select the specific vehicle

8

Select to perform partial or complete de-bundling

9

For complete de-bundling, Unique Bundling Reference (UBR) will be announced

10

Confirm to proceed de-bundling

11

Input Security Code generated by RSA Token or “FortiToken Mobile” App

12

De-bundling is completed

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