

Activation of Soft Token and IVRS

Trade Single Window

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Electronic User Manual

1

Download and install “FortiToken Mobile” App in mobile device

2

Open installed “FortiToken Mobile” App

3

Click “ENTER MANUALLY”

4

Enter ”Account Name” (suggested to set as IVRS Username)

5

Enter “Secret Key”

6

The token installation is completed

7

Security Code will be renewed every one minute

8

Dial to IVRS Hotline 3902 3333 / 3153 2265

9

To switch language, wait for IVRS further instruction. Otherwise, input IVRS Username

10

Obtain 6-digit Security Code

11

Input the Security Code

12

Input the first 4 digit of HKID or PRC Exit Entry Permit

13

Setup a 6-digit IVRS Password

14

Re-enter the IVRS Password

15

A confirmation will be provided upon successful activation of the account

16

Acknowledgement message will also be sent via SMS

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End of Chapter

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