

Combination of TSW and ROCARS Account

Trade Single Window

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Electronic User Manual

1

Go to TSW website <https://www.tradesinglewindow.hk> and click “Login” to start

2

Enter Username and Password of the activated ROCARS or TSW account

3

Click “Login”

4

Click “Cargo Information / Account Maintenance” or “Licence and Permit”

5

Select the Username of ROCARS account or the Username of TSW account

6

Click “Next”

7

Enter password of another Username

8

Click “Submit”

9

User profile data is consolidated

10

Click “Complete”

11

Non-selected Username cannot be used anymore

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End of Chapter
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