

Activation of Migrated ROCARS IVRS Account at TSW IVRS

Trade Single Window

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Electronic User Manual

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Dial to IVRS Hotline 3902 3333 / 3153 2265

2

To switch language, wait for IVRS further instruction. Otherwise, input ROCARS IVRS Username

3

Input the 6-digit ROCARS IVRS Password

4

Input the Security Code obtained from the current RSA token

5

Input Hong Kong Mobile Phone Number

6

Check SMS with One-time-password (OTP)

7

Input OTP

8

Go to TSW website to read the Terms and Conditions

9

Agree the Terms and Conditions at IVRS

10

Activation is completed

11

If the Truck driver account is first activated via website, corresponding IVRS account will also be activated. There is no need to repeat activation at IVRS

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End of Chapter
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